

**Tour Report of Dr. Aadil Bashir, Assistant Programme Manager, ASHA, SHS, NHM J&K for the purpose of monitoring and evaluation of implementation of various schemes under NHM in the various healthcare institutions in District Kulgam conducted w.e.f. 16<sup>th</sup> June, 2015 to 21<sup>st</sup> July, 2015.**

As per the directions of Mission Director, NHM J&K vide order No: 16 of 2015 dated 09/06/2015, following institutions were visited in District Kulgam from 16<sup>th</sup> June – 21<sup>st</sup> July, 2015 for the purpose of monitoring and evaluation of implementation of various schemes under NHM in the various healthcare institutions.

**List of Institutions Visited:-**

S.No	Name of Facility	Date of Visit
1	Sub Centre Batengo and PHC Qaimoh	16/06/2015
2	Sub centre Redwani and PHC Frisal	17/06/2015
3	Sub centre Paiijan,PHC Vessu	18/06/2015
4	Sub Centre Okey and PHC M.pora	22/06/2015
5	Sub Centre Mirhama and PHC Nihama	23/06/2015
6	Sub Centre Kanipora and PHC Bugam	24/06/2015
7	Sub Centre Buchroo and PHC Tarigam	25/06/2015
8	Sub Centre Poniwah and PHC Katrasoo	30/06/2015
9	Sub Centre Budroo and CHC Yaripora	1/07/2015
10	Sub Centre Chogalpora and PHC Manzgam	2/07/2015
11	Sub Centre Gandwani,PHC K.B pora and CHC DH pora	7/07/2015
12	Sub centre Sopat and PHC Devsar	8/07/2015
13	Sub Centre Hablish and PHC Kilam	9/07/2015
14	Sub Centre Bonigam and CHC Gazigund	10/07/2015
15	Sub Centre Mirbazar and PHC Gazigund	21/07/2015

**Detailed facility wise observations are as follows:-**

**1. Sub Centre Batengo:-**

- Sub Centre is located in rented building with two rooms and was in a good condition but is without water supply and electricity.
- Color coded dust bins was in place but were not maintained according to waste Management Mechanism
- HMIS formats were filled properly.

- IFA, Zinc, Vit.A tablets were not available. Immunizations session are been conducted.
- VHND session plan was observed and activities are being carried out regularly.
- Cash book and other relevant registers - like stock registers are maintained. There are various petty expenses made by the ANM.
- Knowledge of ANMs regarding various NHM schemes was poor.
- Total delivery patients referred from Sub Centre last month are seven.
- IEC material was available and inplace.

**Staff in Position:-**

S.No	Staff In Position
1	2-FMPHW
2	1-Basic Health Worker
3	1-Helper

**List of Equipment's available at Sub Centre are:-**

S.No	Equipment's	Available and Functional
1	Hemoglobinometer	Available and functional
2	Needle & Hub Cutter	Available and functional
3	Blood Sugar Testing kit	Available and functional
4	BP apparatus, Stethoscope and Thermometer	Available and functional
5	Adult and Infant/ new born weighing machine	Available and functional
6	Color coded bins	Available

**Record Maintenance:**

S.No	Record	Available and updated
1	Untied funds expenditure	Available and updated
2	VHND Plan	Maintained
3	VHSNC meeting minutes	Available and updated
4	Eligible Couple Register	Available and maintained
5	Stock Register	Available and maintained
6	MCP Cards	Available
7	Village Register	Available and maintained
8	Line listing of severely anemic pregnant women	Not maintained
9	Vaccine Supply for each session day available or not	Available

## **PHC QAIMOH:**

PHC Qaimoh is functioning as 24x7 block PHC with an average load of 5-7 deliveries per month. It has been designated as functional delivery point. PHC is easily accessible from nearest road head, functioning in Govt .building; hospital building is in good condition.

### **1. Reproductive Health**

#### *Availability of family planning services:*

- Terminal methods of FP are not available at the facility.
- IUCD 375,380A, Condoms, Mifepristone, Misoprostol, are available at PHC Qaimoh.
- Pregnancy Testing Kits were available at PHC.
- Family planning counseling are being done at PHC.
- Interval IUCD insertions are being done at PHC.

### **2. Maternal Health**

Number of deliveries, IPD /OPD load of May 2015:-

Total Deliveries	6
Normal	6
C-section	0
Referred out cases	2
Live births	6
IPD	369
OPD	5815

#### **➤ LABOUR ROOM:**

- Essential drugs like Inj. Oxytocin; Inj. Mag. Sulphate, Tab. Misoprostol were found available at PHC Qaimoh and were kept in labelled emergency drug tray.
- Antibiotics like Ampicillin, Gentamicin, and Ceftriaxone are available and are being purchased out of JSSK funds.
- IFA tablets are available
- MCP cards are available at PHC Qaimoh but the staff lacks skill in its proper utilization and are filled with incomplete information. Counterfoil of MCP card is not retained by the staff in a proper way.
- HB meter, blood sugar testing kits and urine albumin sugar testing kits were available and functional.
- Labour room protocols were found displayed, but labor room was not clean

- Designated new born care corner was in place with functional radiant warmer.
- Colour coded bins were available, but segregation and disposal of BMW was very poor.

➤ **JSY:**

- JSY benefits are being given through A/C Payee Cheque only. However, JSY beneficiary list is not displayed in the facility, but was found available with BMEQ Qaimoh as per the format.

➤ **JSSK:**

- Free drugs and consumables; free diagnostics are being provided to beneficiaries.
- Under JSSK, diet is provided to the beneficiaries Hot meals are provided to the mothers as per the local tradition.
- Diet Register/ Drug Register and referral Transport register was maintained.

### 3. **New-born Health**

➤ **NBCC:**

The NBCC is functional with one radiant warmer at PHC Qaimoh, but NBCC register is not maintained.

- Inj. Vitamin K , Mucus Extractor are available at the PHC
- Skills of staff nurses posted in Labour Room are lacking in providing essential newborn care & essential Intra-partum care to newborns & mothers respectively.

### 4. **Child Health**

➤ **AVAILABILITY OF ORS, ZINC AND VITAMIN A:**

- ORS and Vitamin A are available at PHC but Zinc Sulphate Tabs were not available.
- Syrup Salbutamol and Salbutamol nebulizing solutions were available at PHC Qaimoh.

➤ **IMMUNIZATION**

- All the vaccines as per the immunization schedule are being given to newborns and children.
- BCG, OPV, Hep B, DPT, Measles, Syrup Vit.A are available at the facility.
- ILR and DF are available and functional. Temperature chart was found available.
- MCTS registers were available and updated in the hospital.
- Immunization schedule was found displayed in the facility.

## 5. Adolescent Health

- Tablet Albendazole, Dicyclomine were available at the PHC.

## 6. IEC Material

- JSY benefit board, JSSK entitlement board, ASHA incentives, PC&PNDT board and Immunization schedule was displayed. However, JSSK entitlement board was old one and was not updated.
- Citizen charter was displayed.

### Equipment's:

S.No	Equipment's at the Facility	Available and Functional
1	Weighing Machine	Yes
2	Hub Cutter with needle destroyer	Yes
3	Refrigerator	Yes
4	Oxygen Cylinders	Yes
5	BP apparatus with Stethoscope	Yes
6	Thermometer	Yes
7	Autoclave/ Boiler	Yes
8	Color coded bins	Yes
9	Toilet near labor room	No
10	MCP cards	Available
11	Cold box, ILR, Deep Freezer Present for vaccine storage as per requirement	Yes

### Other Observations:-

- Partograph was not being used to monitor progress of labour.
- Financial record was not available as Block Accounts Manager was at SHS NHM, Kashmir for audit purpose.
- Three ambulances are available at the PHC.
- RBSK Team A & B were present at the time of visit, interacted with them and have seen their micro plan, discussed financial / medical assistance cases sent by them to DEIC, around 30-40 convulsive disorder cases are pending at DEIC reported by these two teams during the visit.

### **SC REDWANI:-**

- Sub Centre is functional in Govt. building but is without water and electricity. SC is located near a main habitation
- HMIS formats were filled properly.
- IFA tablets, Vit A, ORS packets, OCP, ECP and sanitary napkins are available at the facility. Immunizations sessions are being conducted in a month.
- VHND session plan was observed and activities are being carried out regularly.
- Cash book and other relevant registers - like stock registers are maintained. There are various petty expenses made by the ANM.
- Knowledge of ANMs regarding various NRHM schemes is poor.
- Maintained cleanliness in the facility
- Suggestion Box/ Complaint box was available at the facility.
- Two ANMs are posted at the Sub Centre and they are trained in HBNC and SBA.
- Immunization Scheduled, JSY entitlements were displayed in the Sub Centre

### **Equipment's:-**

S.No	Equipment's	Available and Functional
1	Haemoglobinometer	Yes
2	Blood sugar testing kits	Yes
3	BP instrument and stethoscope	Yes
4	Delivery equipment	Yes
5	Adult / Infant Weighing machine	Yes
6	Needle & Hub Cutter	Yes
7	Color coded bins	Yes

### Service Delivery in the last two quarters

S.No	Service Utilization Parameters	Q 1 (Oct-Dec 2014)	Q2 (Jan- March 2015)
1	MCTs entry on percentage of Women registered in the first trimester	93.75	87.96
2	No. of Pregnant women given IFA	33	31
3	No. of Deliveries conducted at Sub Centre	Nil	Nil
4	ANC 1 Registration	32	31
5	ANC 3 Coverage	30	14
6	No.of children's fully immunized	75	31
7	Measles Coverage	75	31
8	No. of childrens given Vit A	75	31
9	No. of childrens given IFA syp.	0	0
10	No.of Maternal deaths if any	0	1

### Record Maintenance:

S.No	Record	Available and Maintained
1	VHND Plan	Yes
2	VHSNC meeting minutes and action taken	Yes
3	Eligible Couple register	Yes
4	MCH Register	Yes

5	Delivery Register as per GoI Format	Yes
6	Stock Register	Yes
7	MCP Cards	Yes
8	Village Register	No
9	Vaccine supply for each session day.	Available

### **PHC FRISAL:-**

PHC Frisal is functioning in govt. building as 24x7 PHC with an average of 7-10 deliveries per month. It is a functional delivery point, functioning in Govt. building and hospital building is in good condition, 24x7 water supply, and electricity with power backup. Complaint/ suggestion box are available at the facility. PHC is covering total 4 villages

### **Human Resource:-**

S.No	Category	Numbers	Remarks if any
1	Medical officer	3	1 Regular side and 2 NHM side
2	SNs/ GNMs	3	1 Regular side and 2 NHM side
3	ANM	1	1 Regular
4	Lab Technicians	2	1 Regular and 1 NHM side

### **Training Status of HR:**

S.No	Training	No. of Trained
1	SBA	2
2	MTP/MVA	Nil
3	IMNCI	1



4	F-IMNCI	Nil
5	NSSK	1
6	Immunization & Cold Chain	1

## 1. **Reproductive Health**

### *Availability of family planning services:*

- Terminal methods are not available at the facility.
- IUCD, OCP Pills, and condoms are available at the facility.
- Pregnancy Testing Kits were available at PHC.
- Urine albumin and sugar testing kit, sanitary napkins, gloves, pads, bandages and gauze etc. are available at the facility

## 2. **Maternal Health**

### ➤ **LABOUR ROOM:**

- Essential drugs like Inj. Oxytocin; Inj. Mag. Sulphate, Tab. Misoprostol were found available at PHC and were kept in labelled emergency drug tray.
- Antibiotics like Ampicillin, Gentamicin, Ceftriaxone are available and are being purchased out of JSSK funds.
- IFA tablets are available. However, small IFA tabs. are not available at PHC.
- MCP cards are available at the facility.
- HB meter, blood sugar testing kits and urine albumin sugar testing kits were available and functional.
- Labour room protocols were found displayed, but cleanliness in the labour room was very poor
- Colour coded bins were available, but segregation and disposal of BMW was very poor.

### ➤ **JSY:**

- JSY benefits are being given through A/C Payee Cheque only. However, JSY beneficiary list was not displayed in the facility.
- JSY cheques are given before discharge to the patients as was reported by the in charge of facility

### ➤ **JSSK:**

- Free drugs and consumables; free diagnostics are being provided to beneficiaries.
- Free Diet are being provided to the JSSK beneficiaries.
- Diet/ Drug Register and referral Transport register was maintained.

### Service delivery of last two quarters:-

S.No	Service Utilization Parameters	Q1 (Oct- Dec 2014)	Q2(Jan-March 2015)
1	OPD	2887	3463
2	IPD	167	149
3	No. of pregnant women given IFA	25	24
4	No. of deliveries conducted	33	44
5	No. of neonates initiated breast feeding within one hour	33	34
6	No. of Sick children's referred	4	2
7	No. of pregnant women's referred	11	21
8	No. of childrens fully immunized	55	43
9	No. of childrens given Vit. A	50	66
10	No. of women who accepted post partum family planning services	33	44

### 3. New-born Health

#### ➤ NBCC:

The NBCC is established at PHC with functional radiant warmer, but NBCC register is not maintained.

- Skills of staff nurses posted in Labour Room are satisfactory in providing essential newborn care & essential Intra-partum care to newborns & mothers respectively.

### 4. Child Health

#### ➤ AVAILABILITY OF ORS, ZINC AND VITAMIN A:

- ORS and Vitamin A are available at PHC but Zinc Sulphate Tabs were not available.
- IFA tablets are available at the PHC but IFA syrup with dispenser are not available at the facility
- Syrup Salbutamol and Salbutamol nebulizing solutions were not available at PHC.

#### ➤ IMMUNIZATION

- All the vaccines as per the immunization schedule are being given to newborns and children. Zero dose OPV, Hep. B is given at birth.
- ILR and DF are available and functional. Temperature chart was found available.
- MCTS registers were available and updated in the hospital.
- Immunization schedule was found displayed in the facility.

#### 5. Adolescent Health

- Tablet Albendazole and IFA syrup with dispenser is not available at the PHC.
- Sanitary napkins, Condoms, and contraceptive pills are available at the facility.

#### **Equipment's available at the facility:**

S.No	Equipment	Available and Functional
1	Functional BP Instrument and stethoscope	Yes
2	Sterilized delivery sets	Yes
3	Functional Neo natal Paediatric and adult resuscitation kit	Yes
4	Functional Weighing Machine (Adult and Infant/new born)	Yes
5	Functional Needle cutter	Yes
6	Functional Radiant Warmer	Yes
7	Functional suction apparatus	Yes
8	Functional Autoclave	Yes
9	Emergency Tray with emergency medicines	Available

#### 6. IEC Material

- JSY benefit board, JSSK entitlement board, ASHA incentives, PC&PNDT board and Immunization schedule was displayed.
- Citizen charter was displayed.
- Labor room protocols are displayed in the labor room.
- Timings of the health facility displayed
- List of services available
- Approach roads have directions to the health facility.

### **Record Maintenance:-**

<b>S.No</b>	<b>Record</b>	<b>Available and updated</b>
1	OPD and IPD Registers	Yes
2	ANC and PNC Registers	Yes
3	Labor room, OT and Family Planning Register	Yes
4	Immunization Register	Yes
5	Drug Register	Yes
6	Referral Register (In and Out Register )	Yes
7	Payment under JSY	Yes

### **Other observations:-**

- Financial record was not available as DAM was at NHM, Chanapora office for audit purpose.
- Cleanliness in the Hospital was very poor
- ASHA Greh was not established.
- Iron Sucrose injection was not available at the facility.

### **Sub Centre C.Paijan:-**

- Sub Centre is located near a main habitation and is functioning in rented building.
- Building was in good condition but was without toilet, water and electricity facility.
- Approach roads have directions to the sub centre.
- Timings of the sub centre and citizen's charter was displayed in the sub centre.
- JSY, JSSK entitlements and immunization schedule are displayed in the sub centre.
- All the registers were maintained properly.
- Haemoglobinometer, blood sugar testing kit, BP apparatus, stethoscope, weighing machine, needle/ hub cutter was available at the facility.
- Color coded dust bins were not available at the sub centre.
- Complaint / Suggestion box was available at the sub centre.
- HMIS formats were filled properly.
- IFA tablets, IFA syp, ORS Packets, Zinc, were not available at the facility.
- Immunizations sessions are being conducted on Wednesdays.
- Cash book and other relevant registers - like stock registers are maintained. There are various petty expenses made by the ANM.

### **Human Resource:-**

<b>S.No</b>	<b>Human Resource</b>	<b>Numbers</b>
<b>1</b>	<b>ANM</b>	<b>Nil</b>
<b>2</b>	<b>2<sup>nd</sup> ANM</b>	<b>1</b>
<b>3</b>	<b>Sweeper/ Helper</b>	<b>1</b>

### **PHC VESSU:-**

PHC Vessu is easily accessible from nearest road head, but the whole PHC is functioning in the Medical officer's quarters despite of being new Hospital building in good condition when i asked the in charge medical officer about the functioning of PHC, he said there is a long pending dispute between the Health department and PWD department regarding handover of the PHC to Health department, due to this functioning of PHC was very poor and are doing OPD only total villages are two and catchment population of the area is 2225.

### **Human Resource**

<b>S.No</b>	<b>Category</b>	<b>Numbers</b>	<b>Remarks, if any</b>
1	Medical Officer	4	2MBBS,1ISM,1Dentician
2	SNs/ GNMs	nil	
3	ANM	1	
4	Lab Technician	2	1 NHM,1 Regular side

### **Reproductive Health**

#### ***Availability of family planning services:***

- Terminal methods of FP are not available at the PHC.
- IUCD, OC Pills and condoms are available at PHC.
- Pregnancy Testing Kits were available at PHC.
- IFA tablets, ORS Packets, Vit A syrup were available at the PHC
- Inj. Magnesium Sulphate, Inj.Oxytocin, Misoprostol tablets, Mifiprestone tablets are not available at the PHC.
- MCP cards were available at the facility.

#### **1. Maternal Health**

##### **➤ LABOUR ROOM:**

Labour room was not functional due to dispute of new building, so when i went to new hospital building labor room was uncleaned with dust every were and equipment's and essential medicines were not in place and was without water and electricity facility.

➤ **JSY:**

- JSY benefits are not being given at the PHC because of non-functioning of labor room.

➤ **JSSK:**

- JSSK entitlements are not being provided because of non-functional labour room.

**Service Delivery in last two quarters:-**

S.No	Service Utilization Parameters	Q1 (Oct-Dec2014)	Q2 (Jan-March 2015)	Remarks
1	OPD	1476	1543	
2	IPD	-	-	
3	Total deliveries conducted	Nil	nil	Non-functional labour room
4	No.of childrens fully immunized	32	33	
5	No. of childrens given ORS + Zinc	666	165	
6	No.of childrens given Vit A	72	89	

**2. Newborn Health**

➤ **NBCC:**

The NBCC is not established because of non-functional labour room.

**3. Child Health**

➤ **AVAILABILITY OF ORS, ZINC AND VITAMIN A:**

- ORS and Vitamin A are available at PHC but Zinc Sulphate Tabs were not available.

➤ **IMMUNIZATION**

- All the vaccines as per the immunization schedule are being given to newborns and children.
- ILR and DF are available and functional, but were not in good condition. Temperature chart was not displayed.
- MCTS registers were available but not updated.
- Immunization schedule was not found displayed in the facility.

4. **Adolescent Health**

- Tablet Albendazole was not found available at the PHC,
- IFA tablets were available but IFA syrup with dispenser was not available at the facility.
- Sanitary napkins are not available at the facility

**IEC Display**

S.No	Material	Available or not
1	Approach Roads have directions to the health facility	Yes
2	Citizens Charter	Yes
3	List of services	Not available
4	Essential Drug list	Not available
5	Protocols posters	Not available
6	JSY/ JSSK entitlements	Available
7	ASHA Incentives and PC&PNDT Hoardings	Not available

**Other Observations:-**

- Grievance Redressal Committee/ mechanism were not being formed.
- No appropriate drug storage facility.
- Family Planning counselling is not being done at the facility.
- ASHAs of catchment area are not been provided HBNC kits, inspite of 30-40 HBNC Kits were available at the facility.
- Inj.Magnesium sulphate, Inj.Oxytocin, Misoprostol and Mifepristone tablets are not available at the facility.
- Cash book was not available because of audit at SHS,NHM, Chanapora J&K.

### **Sub Centre Okey:-**

- Sub Centre is located near a main habitation and is functioning in govt. building but is without toilet, water supply and electricity facility.
- All the registers were maintained properly.
- HMIS formats were filled properly.
- IFA tablets were available. Immunizations sessions are being conducted on Wednesdays.
- Complaint / suggestion box was available at the facility.
- Colour coded dust bins were available but segregation of waste in colour coded bins was not proper.
- BP instrument, stethoscope, adult/ infant weighing machine was available at the facility.
- OCP, ECP, IUCDs, ORS, Vit.A were available at the sub centre.
- Cash book and other relevant registers like stock registers are maintained.

### **Human Resource:-**

S.No	Human resource	Numbers
1	ANM	2
2	2 <sup>nd</sup> ANM	1
3	MPW-male	nil
4	Sweeper/ Helper	1

### **PHC MAHNPORA (Mohammadpora):-**

- PHC is easily accessible from nearest road head and is functioning in govt. building as 24x7 PHC.
- Catchment population of the area is 8973 and total villages are 6.
- Hospital building are not in a good condition requires renovation.
- Water supply and electricity backup are available at the facility.
- Labour room was not clean and deliveries are not been conducted.
- NBCC are established with one functional radiant warmer.



- Colour coded dust bins were in place but segregation of waste was not proper.

### Human Resource:-

S. No	Category	Numbers	Remarks, if any
1	Medical Officer	4	2MBBS,1ISM,I Dentician
2	SN/s GNMs	2	
3	ANM	Nil	
4	Lab technicians	1	
5	Pharmacist	3	1 ISM

### 1. Reproductive Health

#### *Availability of family planning services:*

- Terminal methods are not available at the facility.
- IUCD, OC Pills, EC Pills and condoms are available at PHC.
- Pregnancy Testing Kits were available at PHC.
- Counseling on family planning is being done at the facility.

### 2. Maternal Health

#### ➤ **LABOUR ROOM:**

- Essential drugs like Inj. Oxytocin; Inj. Mag. Sulphate, Tab. Misoprostol, Tab Mifepristone were found available at PHC and were kept in labelled emergency drug tray.
- Antibiotics like Ampicillin, Gentamicin, and Ceftriaxone are available and are being purchased out of JSSK funds.
- IFA tablets are not available at the PHC.
- MCP cards are available at the facility but the staff lacks skill in its proper utilization and are filled with incomplete information.
- HB meter, blood sugar testing kits and urine albumin sugar testing kits were available and functional.
- Labour room protocols were found displayed, but cleanliness in the labour room was very poor.
- Cleanliness in the male and female wards is very poor.
- Colour coded bins were available, but segregation and disposal of BMW was very poor.
- Functional BP apparatus and stethoscope are available at the facility.
- Sterilized delivery sets and functional neonatal , paediatric and adult resuscitation kits are available at the facility.

- Functional Needle Cutter are available at the facility.
- **JSY:**
- JSY benefits are being given through A/C Payee Cheque only. However, JSY beneficiary list was not displayed in the facility.
- **JSSK:**
- Free drugs and consumables; free diagnostics are being provided to beneficiaries.
  - Diet/ Drug Register and referral Transport register was maintained.

**Service delivery of last two quarters:-**

S.No	Service Utilization Parameters	Q1 (Oct- Dec 2014)	Q2(Jan-March 2015)
1	OPD	3994	4967
2	IPD	123	43
3	Expected no. of Pregnancies	27	18
4	No. of Pregnant women given IFA	41	40
5	Total deliveries Conducted (normal)	6	4
6	No. of Pregnant women referred	2	3
7	Number of IUCD insertions	39	41
8	No. of childrens fully immunized	89	101
9	No. of childrens given ORS + zinc	23	31
10	No .of childrens given Vit A	318	296

**3. Newborn Health:**

**NBCC:-**

- The NBCC is established at the PHC, one radiant warmer and one phototherapy was in place and are functional, but NBCC register is not maintained.
- Skills of staff nurses posted in Labour Room are lacking in providing essential newborn care & essential Intra-partum care to newborns & mothers respectively.

**4. Child Health**

➤ **AVAILABILITY OF ORS, ZINC AND VITAMIN A:**

- ORS and Zinc are not available at the PHC. Vitamin A are available at the facility.

- Syrup Salbutamol and Salbutamol nebulizing solutions were not available at PHC

➤ **IMMUNIZATION**

- All the vaccines as per the immunization schedule are being given to newborns and children. Zero dose OPV, Hep. B is given at birth.
- ILR and DF are available and functional. Temperature chart was found available.
- MCTS registers were available and updated in the hospital.
- Immunization schedule was found displayed in the facility.

**5. Adolescent Health**

- Tablet Albendazole is not available at the PHC.
- OCP, ECP, IUCDs are available at the facility.
- Pregnancy testing kits, sanitary napkins are available at the facility.

**6. Record Maintenance**

- OPD/ IPD registers are maintained
- ANC/ PNC registers are maintained.
- Lines listing of severely anaemic pregnant women's are not being maintained at the facility.
- Labour room register, immunization register, referral register (In & out) are being maintained at the facility.

**6. IEC Material**

- Approach roads have directions to the health facility.
- Citizens Charter are displayed in the facility.
- JSY and JSSK entitlement hoardings are displayed at the PHC,
- ASHA incentives and Immunization schedule was displayed.
- List of services available board are displayed in the facility.

**Other Observations:-**

- Hospital building not in a good condition requires renovation reported by facility incharge.
- Ayurvedic Punchakarma in place but was not functional because of steamer and bath tub not available.
- Complaint / suggestion box was not available at the facility.
- Grievance redressal cell was not formed.

### **Sub Centre MIRHAMA:-**

- Sub Centre is located near a main habitation and is functioning in govt. building but is without electricity.
- All the registers like eligible couple register, MCH register, stock register, village register were maintained properly.
- No drugs & consumables are in supply at SC.
- MCP cards are available at the sub centre.
- HMIS formats are filled properly.
- IFA tablets, IFA syrup with dispenser are available at the sub centre. Immunizations sessions are being conducted on Wednesdays.
- ORS and Zinc are not available at the sub centre.
- OCP, ECP are available at the facility.
- Pregnancy testing kits are available but IUCDs and sanitary napkins are not available at the sub centre.
- HB meter, Blood sugar testing kits, BP apparatus, stethoscope, adult/ infant weighing machine are available at the sub centre.
- Needle & hub cutter and colour coded dust bins were available at the sub centre.
- Cash book and other relevant registers - like stock registers are maintained. There are various petty expenses made by the ANM.

### **IEC Material:-**

- Citizens charter were displayed at the facility
- Immunization schedule are displayed at the sub centre.
- JSY and JSSK entitlement hoardings/banners are not displayed at the sub centre.
- ASHA incentives boards are not displayed at the sub centre.

### **PHC NIHAMA:-**

- PHC Nihama is functioning as 24x7 PHC with an average load of 2-3 deliveries/month.
- PHC is easily accessible from the nearest road head.
- PHC is functioning in Govt. building with water and 24 x7 electricity back up.
- Catchment population of the area is 1103 and total villages are one.
- Complaint/ suggestion box at the registration counter are available at the facility.

### **Human Resource:-**

S.No.	Category	Numbers	Remarks if any
1	Medical Officers	2	1 MBBS, 1 ISM
2	SNs/GNMs	2	NHM
3	ANM	Nil	
4	Lab technicians	2	
5	Pharmacist	4	

#### **1. Reproductive Health**

##### *Availability of family planning services:*

- Terminal methods are not available at the facility.
- IUCD, OC Pills, EC Pills and condoms are available at PHC Nihama.
- Pregnancy Testing Kits were available at PHC.

#### **2. Maternal Health**

##### **➤ LABOUR ROOM:**

- Essential drugs like Inj. Oxytocin; Inj. Mag. Sulphate, Tab. Misoprostol were found available at PHC and were kept in labelled emergency drug tray.
- Antibiotics like Ampicillin, Gentamicin, Ceftriaxone are available and are being purchased out of JSSK funds.

- IFA tablets, Vit A are not available at the PHC.
  - Sanitary napkins were available at the facility.
  - MCP cards are available at the facility.
  - HB meter, blood sugar testing kits and urine albumin sugar testing kits were available and functional.
  - Labour room protocols were found displayed.
  - Colour coded bins were available, but segregation and disposal of BMW was very poor.
  - Deliveries are not being conducted at the PHC.
- **JSY:**
- JSY benefits are being given through A/C Payee Cheque only. However, JSY beneficiary list is not displayed in the facility, but was found available with dealing pharmacist as per the format and is being submitted to BMEO Kulgam on monthly basis.
- **JSSK:**
- Free Diet, drug, consumables and free diagnostics are being provided to beneficiaries.
  - Drug Register and referral Transport register was maintained.

**Service Delivery of last two quarters:**

S.No	Service Utilization Parameters	Q1 (Oct-Dec2014)	Q2(Jan-March2015)
1	OPD	2543	3180
2	IPD	90	63
3	Total deliveries Conducted	1	1
4	No.of pregnanat women given IFA	11	4
5	No.of pregnant womens referred	Nil	Nil
6	No. of children's fully immunized	3	4
7	No. of childrens given Vit A	46	42

**3. Newborn Health**

- **NBCC:**
- The NBCC is established at PHC Nihama and one radiant warmer was in place but NBCC register is not maintained.
- Skills of staff nurses posted in Labour Room are lacking in providing essential newborn care & essential Intra-partum care to newborns & mothers respectively.

#### **4. Child Health**

##### **➤ AVAILABILITY OF ORS, ZINC AND VITAMIN A:**

- ORS and Vitamin A are available at PHC but Zinc Sulphate Tabs were not available.
- Syrup Salbutamol and Salbutamol nebulising solutions were not available at PHC Nihama

##### **➤ IMMUNIZATION**

- All the vaccines as per the immunization schedule are being given to newborns and children.
- ILR and DF are available and functional. Temperature chart was found available.
- MCTS registers were available and updated in the hospital.
- Immunization schedule was found displayed in the facility.

#### **5. Adolescent Health**

- Tablet Albendazole is not available at the PHC.
- Family planning counselling is being done at the PHC.
- Tubectomy, vasectomy is not being done at the PHC.

#### **6. Equipment's:**

- BP apparatus and stethoscope are functional and available at the PHC.
- Sterilized delivery sets are available at the facility.
- Weighing machine adult and newborn are functional and available.
- Needle cutter are available but are not being used.
- Suction apparatus are functional and available.
- ILR and Deep freezer are available and functional.
- Microscope is available in the laboratory.
- Hemoglobinometer, centrifuge, semi auto analyser, reagents and testing kits are available at the facility.

#### **7. Record Maintenance:**

- OPD and IPD register are available and updated.
- ANC and PNC registers are available and updated.
- Immunization and drug stock registers are available and updated.
- Payments under JSY register are available and updated.

## 8. IEC Material:

- JSY benefit board, JSSK entitlement board and Immunization schedule was displayed at the facility
- Citizen charter was displayed.
- List of services available at the facility.

### **Other Observations:-**

- Deliveries are not being conducted at the PHC.
- Grievance redressal committee not formed.

### **Sub Centre Kanipora:-**

- Sub Centre is located near a main habitation and is functioning in Govt. building but is without electricity and water supply.
- The Sub Centre caters to a population of about 2121.
- HMIS formats were not filled properly, which was explained to the ANMs.
- IFA tablets and IFA syrup with dispenser are not available at the facility. Immunizations sessions are being conducted on Wednesdays.
- OCP, ECP, condoms, ORS, Vit A are available at the facility but zinc tablets are not available at the facility.
- Haemoglobinometer, Blood sugar testing kits, BP apparatus, stethoscope, adult and infant/newborn weighing machine are available at the facility.
- MCH register, Eligible couple register, stock register, village register and MCP cards are available at the facility.
- VHND session plan was observed and activities are being carried out regularly.
- Colour coded dust bins are available at the facility but segregation of waste in colour coded bins are not as per bio medical waste norms.
- JSSK entitlements were displayed but JSY entitlement board was not displayed at the sub centre.
- Citizen's charter is displayed at the facility.
- Complaint / suggestion box are available at the sub centre.
- Cash book and other relevant registers - like stock registers are maintained. There are various petty expenses made by the ANM.

### **Human Resource:**

S. No	Human Resource	Numbers
1	ANM	1
2	2 <sup>nd</sup> ANM	1
3	MPW-Male	Nil



4	Sweeper/Helper	1
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### **PHC BUGAM:-**

- PHC Bugam is easily accessible from nearest road head and is functioning in Govt. building.
- PHC has 24x7 electricity and water supply facility.
- PHC caters to a population of about 3900.
- Complaint/ suggestion box are available at the registration counter of the PHC.

### **Human Resource:-**

S.No.	Category	Numbers	Remarks if any
1	Medical Officers	4	2 Regular 1NHM,1 ISM
2	SNs/GNMs	3	2NHM, 1 Regular
3	ANM	2	
4	Lab technicians	2	1NHM and 1Regular
5	Pharmacist	4	1 ISM

### **1. Reproductive Health**

#### ***Availability of family planning services:***

- Tubectomy and Vasectomy are not being conducted at PHC.
- IUCD, OCP, ECP and condoms are available at the facility.
- Pregnancy testing kits and sanitary napkins are available at the facility.
- Family planning counseling are being done at the PHC.

### **2. Maternal Health**

#### **➤ *LABOUR ROOM:***

- Essential drugs like Inj. Oxytocin; Inj. Mag. Sulphate, Tab. Misoprostol and Tab. Mifepristone are not available at the PHC.
- Antibiotics like Ampicillin, Gentamicin, Ceftriaxone are available at the PHC
- IFA tablets are available at the facility.
- MCP cards are available at PHC Bugam.
- HB meter, blood sugar testing kits and urine albumin sugar testing kits were available and functional.

- C-Section deliveries are not being conducted at the PHC.
  - Labour room protocols were found displayed. Colour coded bins were available, but segregation of BMW was very poor.
  - Cleanliness in the labour was very poor.
- **JSY:**
- JSY benefits are being given through A/C Payee Cheque only. However, JSY beneficiary list is not displayed at the PHC, but is available with dealing assistant and is being submitted to BAM every month.
  - JSY Hoardings are displayed at the PHC.
- **JSSK:**
- Free drugs and consumables; free diagnostics are being provided to beneficiaries, however deliveries are not being conducted because of non-availability of gynaecologist at the facility.
  - Diet Register are not being maintained however drug register are maintained at the facility.
  - JSSK hoardings are being displayed at the facility.

**Service delivery of last two quarters:-**

S.No	Service Utilization Parameters	Q1 (Oct-Dec2014)	Q2(Jan-March2015)
1	OPD	1570	1586
2	IPD	87	30
3	Total deliveries Conducted	2	3
4	No.of prenatat women given IFA	20	17
5	No.of pregnant womens referred	Nil	Nil
6	No. of children's fully immunized	8	30
7	No. of childrens given Vit A	24	56

**3. Newborn Health**

➤ **NBCC:**

The NBCC is functional at PHC Bugam, one radiant warmer are in place, but NBCC register is not maintained.

➤ **NBSU:**

NBSU is established not established.

- Skills of staff nurses posted in Labour Room are lacking in providing essential newborn care & essential Intra-partum care to newborns & mothers respectively.

#### **4. Child Health**

##### **➤ AVAILABILITY OF ORS, ZINC AND VITAMIN A:**

- ORS and Vitamin A are available at the PHC but Zinc Sulphate Tabs were not available.
- Syrup Salbutamol and Salbutamol nebulising solutions were not available at PHC Bugam.
- Counseling on IYCF are being done at the PHC.

##### **➤ IMMUNIZATION**

- It was found from record that zero dose BCG, Hepatitis B, and OPV are given to childrens.
- MCTS registers are available in the hospital.
- Immunization schedule was found displayed in the facility.
- ILR was found functional at the PHC but deep freezer was not functional.

#### **5. Adolescent Health**

- Tablet Albendazole are available at the PHC
- IFA tablets, condoms, sanitary napkins are available at the facility.

#### **6. Equipment's:-**

- BP apparatus and stethoscope are available at the facility.
- Sterilized delivery sets are available at the facility.
- Needle cutter are available and functional
- Adult and neonate/ new born weighing machine are available at the PHC.
- Suction apparatus are available and functional.

#### **7. IEC Material**

- JSY benefit board, JSSK entitlement board are displayed at the facility.
- Citizen charter was displayed at the facility.
- List of available EDL was not displayed at the PHC.
- List of services available board was displayed at the PHC.
- Immunization schedule were displayed in the PHC.

#### **Other Observation:-**

- ASHAs were not fully aware about assured and other incentives.
- Deep freezer was not available at the PHC.
- X-ray unit was in place but are not functional because of non-availability of X-ray technician.

- Dental section is functional but compressor of dental chair are not functional.

### **SC BUCHROO:-**

- Sub Centre is located near a main habitation and is functioning in govt. building but is without water supply and electricity facility.
- All the registers were maintained properly. New Integrated RCH (village wise) registers were available and being updated.
- HMIS formats were filled properly.
- IFA tablets were available.
- Immunizations sessions are being conducted on Wednesdays.
- Heamoglobinometer, BP apparatus, stethoscope, Adult and neonate/ infant weighing machine, needle cutter are available at the sub centre.
- Colour coded dust bins are available but segregation of waste are not proper.
- Pregnancy testing kits,OCP, ECP are available at the facility.
- JSY board is displayed at the facility.
- Immunization schedule are displayed at the sub centre.
- Cash book and other relevant registers - like stock registers are maintained. There are various petty expenses made by the ANM.

### **PHC Tarigam:-**

- PHC is easily accessible from nearest road head and is functioning in Govt. building.
- Electricity with power back up and 24x7 water supply available in the facility.
- Complaint / suggestion box was available at the facility.
- PHC caters to a population of about 2565.
- Building of PHC are in good condition.
- Deliveries are not being conducted at the PHC.

### **Human Resource:-**

S.No.	Category	Number s	Remarks if any
1	Medical Officers	2	
2	SNs/GNMs	2	NHM
3	ANM	1	

4	Lab technicians	2	1NHM and 1Regular
5	Pharmacist	3	1 ISM

## **Reproductive Health**

### ***Availability of family planning services:***

- Terminal methods of FP are not available at the PHC.
- IUCD, OC Pills, EC Pills and condoms are available at PHC.
- Pregnancy Testing Kits were available at PHC.
- Urine albumin and sugar testing kits are available at the facility.

## **1. Maternal Health**

### ➤ **LABOUR ROOM:**

- Essential drugs like Inj. Oxytocin; Inj. Mag. Sulphate, Tab. Misoprostol were found available at PHC and were kept in labelled emergency drug tray but Tab.Mifepristone are not available at the facility.
- Antibiotics like Ampicillin, Gentamicin, Ceftriaxone are available in the PHC.
- IFA tablets are available. However, IFA syrup with dispenser are not available at the facility..
- MCP cards are available at PHC
- HB meter, blood sugar testing kits and urine albumin sugar testing kits were available and functional.
- Labour room protocols were displayed but labour was not neat & clean
- Colour coded bins were available, but segregation and disposal of BMW was very poor.
- Deliveries are not been conducted at the PHC.

### ➤ **JSY:**

- JSY benefits are being given through A/C Payee Cheque only. However, JSY beneficiary list is not displayed at PHC.

### ➤ **JSSK:**

- Free drugs and consumables; free diagnostics are being provided to beneficiaries.
- Diet Register/ Drug Register and referral Transport register was maintained.

## **2. Newborn Health:-**

### ➤ **NBCC:**

The NBCC is functional at PHC, but NBCC register is not maintained.

- Skills of staff nurses posted in Labour Room are lacking in providing essential newborn care & essential Intra-partum care to newborns & mothers respectively.

- Radiant warmer was in place and was functional.

### 3. Child Health

#### ➤ AVAILABILITY OF ORS, ZINC AND VITAMIN A:

- ORS and Vitamin A are available at PHC Tarigam but Zinc Sulphate Tabs and Tab.Mifepristone were not available.
- Inj. Oxytocin, Inj. Magnesium Sulphate, Tab.Misoprostol were available at the facility.
- Syrup Salbutamol and Salbutamol nebulising solutions were not available at PHC Tarigam.

#### ➤ IMMUNIZATION

- All the vaccines as per the immunization schedule are being given to newborns and children.
- Vaccines were available at the facility.
- ILR are available and functional but deep freezer was not available at the PHC. Temperature chart was found available.
- MCTS registers were available and updated in the hospital.
- Immunization schedule was found displayed in the facility.

### 4. Adolescent Health:-

- Tablet Albendazole was found available at the PHC.
- IFA tablets are available at the facility.
- Family planning counselling is done at the PHC.
- Condoms, IUCD and sanitary napkins were available at the PHC.

#### Service delivery of last two quarters:-

S.No	Service Utilization Parameters	Q1 (Oct-Dec2014)	Q2(Jan-March2015)
1	OPD	1201	1312
2	IPD	12	19
3	Total deliveries Conducted	5	2
4	No.of pregnant women given IFA	12	17
5	No.of pregnant women's referred	3	1
6	No. of children's fully immunized	8	15
7	No. of children's given Vit A	41	61
8	No. of tubectomy and vasectomy	nil	Nil

#### **5. Equipment's:-**

- Sterilized delivery sets are available at the facility.
- BP apparatus and stethoscope are available at the PHC.
- Neonatal, paediatric and adult resuscitation kit are available and functional in the PHC.
- Suction apparatus and needle cutter are available at the facility.
- Microscope, centrifuge, reagents and testing kits are available at the facility.

#### **6. IEC MATERIAL:-**

- JSY benefit board, JSSK entitlement board are available at the facility.
- ASHA incentives, PC&PNDT board are not displayed at the PHC.
- Immunization schedule was displayed.
- Citizen charter was well displayed.
- Essential drug list are not displayed at the facility.

#### **Other Observations:-**

- Grievance redressal mechanism was not been constituted.
- Cleanliness in the Hospital was very poor.
- Dental chair was available in the dental section but was not functional.
- Semi auto analyser was not available in laboratory of the PHC.

#### **Sub Centre PONIWAH:-**

- Sub Centre is located near a main habitation but is without water supply and electricity.
- Sub centre is functioning in Govt. building.
- Complaint/ suggestion box were available at the sub centre.
- All the registers were maintained properly. New Integrated RCH (village wise) registers were available and being updated.
- HMIS formats are filled properly, eligible couple registers, MCH register, village register were available at the sub centre.
- MCP cards are available at the sub centre.
- Immunization sessions are being conducted on every Wednesday.
- VHNDs are being conducted on every Thursday.
- IFA tablets and zinc tablets are not available at the sub centre.
- Vit A, ORS, OCPs, ECPs, pregnancy testing kits are available at the sub centre.
- BP apparatus, stethoscope, medicines, adult/neonate/infant weighing machine are not available at the sub centre because on 26/06/2015 some unknown thieves in

the mid night entered into sub centre and stolen the above items. Regarding it Incharge sub centre have informed concerned BMO and submitted the FIR.

- Cash book and other relevant registers - like stock registers are maintained. There are various petty expenses made by the ANM.
- IEC of various NHM programmes & schemes was displayed
- JSY and JSSK entitlements were displayed but those were old boards.
- Citizen charter and immunization schedule are displayed at the facility.

#### **Human Resource:-**

S. No	Human Resource	Numbers
1	ANM	1
2	2 <sup>nd</sup> ANM	1
3	MPW-Male	Nil
4	Sweeper/Helper	1

#### **PHC KATRUSOO:-**

- Health facility easily accessible from nearest road head.
- PHC Katrusoo is functioning in govt. building as 24x7 PHC.
- Cleanliness in the hospital was very poor.
- Complaint/ suggestion box are available at the registration counter of PHC.
- Normal and C-Section deliveries are not being conducted at the PHC.

#### **Human Resource:-**

S.No.	Category	Numbers	Remarks if any
1	Medical Officers	1	NHM (MBBS)
2	SNs/GNMs	2	NHM
3	ANM	1	
4	Lab technicians	1	1NHM
5	Pharmacist	3	



## 1. **Reproductive Health**

### *Availability of family planning services:*

- Terminal methods are not available at the facility.
- IUCD, OC Pills, EC Pills and condoms are available at PHC Katrusoo.
- Pregnancy Testing Kits (Nischay Kits) were available at PHC.
- Sanitary napkins are available at the facility.
- Family planning counseling are being done at the PHC.

## 2. **Maternal Health**

### ➤ **LABOUR ROOM:**

- Essential drugs like Inj. Oxytocin; Inj. Mag. Sulphate, Tab. Misoprostol were found available at PHC and were kept in labelled emergency drug tray.
- Antibiotics like Ampicillin, Gentamicin, Ceftriaxone are available at the PHC.
- Tab Mifepristone are not available at the PHC.
- MCP cards are available at the facility but the staff lacks skill in its proper utilization and are filled with incomplete information. Counterfoil of MCP card is not retained by the staff.
- HB meter, blood sugar testing kits and urine albumin sugar testing kits were available and functional.
- Deliveries are not being conducted at the PHC.
- Labour room protocols were found displayed.
- Colour coded bins were available, but segregation and disposal of BMW was very poor.

### ➤ **JSY:**

- JSY benefits are being given through A/C Payee Cheque only. However, JSY beneficiary list was displayed in the facility.

### ➤ **JSSK:**

- Free drugs and consumables; free diagnostics are being provided to beneficiaries. Drugs under JSSK are procured locally.

## 3. **Newborn Health**

### ➤ **NBCC:**

The NBCC is established at PHC Katrusoo having, radiant warmer were in place but NBCC register is not maintained.

- Skills of staff nurses posted in Labour Room are lacking in providing essential newborn care & essential Intra-partum care to newborns & mothers respectively.

## 4. **Child Health**

### ➤ **AVAILABILITY OF ORS, ZINC AND VITAMIN A:**

- ORS and Vitamin A are available at PHC but Zinc Sulphate Tabs were not available. Vitamin A has been procured from untied funds from the approved dealer at the approved rate.
- Syrup Salbutamol and Salbutamol nebulising solutions were not available at PHC.

➤ **IMMUNIZATION**

- All the vaccines as per the immunization schedule are being given to newborns and children. Zero dose OPV, Hep. B is given at birth.
- ILR are available and functional and deep freezer was available but not functional. Temperature chart was found available.
- MCTS registers were available and updated in the hospital.
- Immunization schedule was found displayed in the facility.

**5. Adolescent Health**

- Tablet Albendazole is not available at the PHC.
- Sanitary napkins and condoms found available at the facility.

**Service delivery of last two quarters:-**

S.No	Service Utilization Parameters	Q1 (Oct-Dec2014)	Q2(Jan-March2015)
1	OPD	2315	2421
2	IPD	64	52
3	Total deliveries Conducted	0	0
4	No.of pregnant women given IFA	38	22
5	No.of pregnant women's referred	1	4
6	No. of children's fully immunized	22	34
7	No. of children's given Vit A	39	58

**6. Equipment's:-**

- BP apparatus and stethoscope are available at the facility.
- Sterilized delivery kits are available.
- Suction apparatus, needle cutter are available at the PHC.
- Emergency trays with emergency medicines are available at the facility.

**7. IEC Material**

- JSY benefit board, JSSK entitlement board, ASHA incentives board are displayed at the facility.
- Immunization schedule was displayed.
- Citizen charter was well displayed.

**Other Observation:-**

- Deliveries are not being conducted at the PHC.
- Only one medical officer is in position at the PHC.
- Deep freezer was not functional at the PHC.

**Sub Centre Budroo:-**

- Sub Centre is located near a main habitation and is functioning in Govt. building but is without water supply and electricity.
- All the registers were maintained properly. New Integrated RCH (village wise) registers were available and being updated.
- HMIS formats were filled properly.
- IFA tablets were available but zinc tablets are not available at the sub centre.
- Pregnancy testing kits, ORS, OCP are available at the sub centre.
- IUCD and sanitary napkins are not available at the sub centre.
- BP apparatus, stethoscope, adult/neonate/infant weighing machine are available at the sub centre.
- Colour coded dust bins are available at the sub centre but segregation of waste is not proper.
- Immunizations sessions are being conducted on Wednesdays. Due list was available only at this Sub centre.
- VHND session plan was observed and activities are being carried out regularly.
- Cash book and other relevant registers - like stock registers are maintained. There are various petty expenses made by the ANM.
- IEC of various NRHM programmes & schemes was displayed.

**Human Resource:-**

S.No.	Category	Numbers
1	ANM	1
2	2 <sup>nd</sup> ANM	1
3	MPW-Male	Nil
4	Sweeper	1

## **CHC YARIPORA:-**

- CHC Yaripora is located in Govt building with the facility of electricity, water and functional toilets.
- Health Facility is easily accessible from nearest road head.
- NBSU are not established at the CHC.
- Normal deliveries are being conducted at the CHC.
- Complaint / suggestion box were available at the registration counter of CHC.
- Tubectomy and vasectomy are not being conducted at the CHC.
- Counseling on IYCF are being done at CHC.

### **Human Resource:-**

<b>S.No.</b>	<b>Category</b>	<b>Numbers</b>	<b>Remarks if any</b>
1	Medical Officers	6	5 Regular and 1NHM
2	SNs/GNMs	7	2NHM
3	ANM	5	2NHM
4	Lab technicians	3	2NHM
5	Pharmacist	6	
6	LHV	1	

## **Reproductive Health**

### ***Availability of family planning services:***

- Terminal methods of FP are not available at the CHC.
- IUCD, OC Pills, EC Pills and condoms are available at CHC.
- Pregnancy Testing Kits (Nischay) were available at CHC.

### **1. Maternal Health**

#### **➤ *LABOUR ROOM:***

- Labour room protocols were displayed in the labour room
- Colour coded bins were available, but segregation of BMW was very poor.
- Essential drugs like Inj. Oxytocin; Inj. Mag. Sulphate, Tab. Misoprostol were available at CHC, but there was no drug tray.

- Antibiotics like Ampicillin, Gentamicin, Ceftriaxone are available and are being purchased out of JSSK funds.
  - IFA tablets are available. However, IFA syrup with dispenser are not available at CHC.
  - MCP cards are available at CHC Yaripora but the staff lacks skill in its proper utilization and are filled with incomplete information.
  - HB meter, blood sugar testing kits and urine albumin sugar testing kits were available and functional.
  - Radiant warmer are available and functional.
- **JSY:**
- JSY benefits are being given through A/C Payee Cheque only. However, JSY beneficiary list is not displayed at CHC, but is available with BAM Yaripora.
- **JSSK:**
- Free drugs and consumables; free diagnostics are being provided to beneficiaries.
  - Diet Register/ Drug Register and referral Transport register was maintained but needs improvement and was brought into the notice of BMO.

## 2. **Newborn Health**

- **NBCC:**  
The NBCC is established at CHC, but NBCC register is not maintained. There was no oxygen cylinder available in the LR.
- **NBSU:**  
NBSU is not established at the CHC.
- **Inj. Vitamin K** is available at the CHC Yaripora
- Skills of staff nurses posted in Labour Room are lacking in providing essential newborn care & essential Intra-partum care to newborns & mothers respectively.

## 3. **Child Health**

- **AVAILABILITY OF ORS, ZINC AND VITAMIN A:**
- ORS and Vitamin A are available at CHC Yaripora but Zinc Sulphate Tabs were not available. Vitamin A has been procured from untied funds from the approved dealer at the approved rate.
  - Syrup Salbutamol was not available, but Salbutamol nebulizing solutions was available at CHC Yaripora.
- **IMMUNIZATION**
- All the vaccines as per the immunization schedule are being given to newborns and children.

- Vaccines are available at the CHC.
- ILR and DF are available and functional. Temperature chart was found available.
- Immunization register are being maintained at the facility.
- MCTS registers were available and updated in the hospital.
- Immunization schedule was found displayed in the facility.

#### 4. Adolescent Health

- Tablet Albendazole was not available at the CHC.
- Family planning counselling are being done at the CHC.
- Sanitary napkins and condoms are available at the CHC.

#### 5. IEC Material

- JSY benefit board, JSSK entitlement board, and Immunization schedule was displayed. However, JSSK entitlement board was old one and was not updated, which was brought into the notice of BMO Yaripora.
- Citizen charter was well displayed.
- IEC regarding PC&PNDT was lacking.
- List of services board are displayed at the CHC.

#### Service delivery of last two quarters:-

S.No	Service Utilization Parameters	Q1 (Oct-Dec2014)	Q2(Jan-March2015)
1	OPD	25080	27437
2	IPD	546	459
3	Total deliveries Conducted	179	244
4	No.of pregnant women given IFA	159	164
5	No.of pregnant women's referred	7	9
6	No. of children's fully immunized	178	267
7	No. of children's given Vit A	593	986
8	Infant deaths	6	4
9	Maternal deaths	0	1

### **Sub Centre Chogalpora:-**

- Sub Centre is located near a main habitation and is functioning in Govt. building but is without water supply and electricity.
- All the registers were maintained properly. New Integrated RCH (village wise) registers were available and being updated.
- HMIS formats were filled properly.
- MCP cards are available at the sub centre chogalpora.
- IFA tablets were available but zinc tablets are not available at the sub centre.
- Pregnancy testing kits, ORS, OCP are available at the sub centre.
- IUCD and sanitary napkins are not available at the sub centre.
- BP apparatus, stethoscope, adult/neonate/infant weighing machine are available at the sub centre.
- Colour coded dust bins are available at the sub centre but segregation of waste is not proper.
- Immunizations sessions are being conducted on Wednesdays. Due list was available only at this Sub centre.
- VHND session plan was observed and activities are being carried out regularly.
- Cash book and other relevant registers - like stock registers are maintained.
- JSY and JSSK entitlements are displayed but are old boards.
- Citizen charter is displayed.
- Immunization schedule are displayed at the sub centre.

### **Human Resource:-**

S. No	Human Resource	Numbers
1	ANM	Nil
2	2 <sup>nd</sup> ANM	1
3	MPW-Male	Nil
4	Sweeper/Helper	1

## **PHC Manzgam:-**

PHC Manzgam is functioning in Govt. building and is easily accessible from nearest road head, catchment population of the area is 8335 and total villages are 8, from last two months no delivery are being conducted at the PHC. Building of PHC is not in a good condition requires renovation. Ambulance are available at the PHC.

### **Human Resource:-**

<b>S.No.</b>	<b>Category</b>	<b>Numbers</b>	<b>Remarks if any</b>
1	Medical Officers	4	2NHM, 1ISM,1 dentician
2	SNs/GNMs	1	NHM
3	ANM	0	
4	Lab technicians	1	
5	Pharmacist	3	1ISM
6	LHV	1	
7	Orderly/sweeper	4	
8	Driver	1	

### **1. Reproductive Health**

#### ***Availability of family planning services:***

- Terminal methods of FP are not available at the PHC.
- IUCD, OC Pills, EC Pills and condoms are available at PHC Manzgam.
- Pregnancy Testing Kits were available at CHC.
- Family planning counseling are being done at the PHC.

### **2. Maternal Health**

#### **➤ LABOUR ROOM:**

- Essential drugs like Inj. Oxytocin; Inj. Mag. Sulphate, Tab. Misoprostol were found available at PHC manzgam and were kept in labelled emergency drug tray.



- Antibiotics like Ampicillin, Gentamicin, Ceftriaxone are available
  - IFA tablets are available. However, IFA syrup with dispenser are not available at the facility.
  - MCP cards are available at PHC.
  - HB meter, blood sugar testing kits and urine albumin sugar testing kits were available and functional.
  - Labour room was not neat & clean.
  - Labour room protocols were displayed.
  - Colour coded bins were available, but segregation and disposal of BMW was very poor.
  - Suction apparatus and oxygen cylinder were available in the labour room.
- **JSY:**
- JSY benefits are being given through A/C Payee Cheque only. However, JSY beneficiary list is not displayed at PHC, but while checking the records of JSY it was found that payments were given very late to JSY beneficiaries despite of availability of funds..
- **JSSK:**
- Free drugs and consumables; free diagnostics are not being provided to beneficiaries.
  - Diet Register/ Drug Register and referral Transport register was not maintained properly.

### 3. **Newborn Health**

- **NBCC:**
- The NBCC is functional at PHC , but NBCC register is not maintained.
- Skills of staff nurses posted in Labour Room are lacking in providing essential newborn care & essential Intra-partum care to newborns & mothers respectively.

### 4. **Child Health**

- **AVAILABILITY OF ORS, ZINC AND VITAMIN A:**
- ORS and Vitamin A are available at PHC but Zinc Sulphate Tabs were not available.
  - Syrup Salbutamol and Salbutamol nebulising solutions were not available at PHC manzgam.
  - Vaccines were available at the PHC.
- **IMMUNIZATION**
- All the vaccines as per the immunization schedule are being given to newborns and children.

- ILR and DF are available and functional. Temperature chart was found available.
- MCTS registers were available and updated in the hospital.
- Immunization schedule was found displayed in the facility.

#### 5. Adolescent Health

- Tablet Albendazole was found available at the PHC.
- Condoms and sanitary napkins were available at the PHC.

#### 6. Record Maintenance:-

- OPD/IPD register are available and updated.
- ANC/PNC register are available and updated.
- Immunization, drug stock register are available and updated.

#### 7. IEC MATERIAL

- JSY benefit board, JSSK entitlement board were displayed but JSSK entitlement board was old one and was not updated.
- ASHA incentives board was displayed
- Immunization schedule was displayed.
- Citizen charter was well displayed.

#### Service delivery of last two quarters:-

S.No	Service Utilization Parameters	Q1 (Oct-Dec2014)	Q2(Jan-March2015)
1	OPD	892	1192
2	IPD	11	13
3	Total deliveries Conducted	6	18
4	No.of pregnant women given IFA	57	21
5	No.of pregnant women's referred		
6	No. of children's fully immunized	46	23
7	No. of children's given Vit A		
8	Infant deaths	2	2
9	Maternal deaths	0	0

### **Sub Centre Gandwani:-**

- Sub Centre is located near a main habitation and is functioning in Govt. building but is without electricity and water supply.
- HMIS formats were not filled properly, which was explained to the ANMs.
- IFA tablets and IFA syrup with dispenser are not available at the facility.
- Immunizations sessions are being conducted on Wednesdays.
- OCP, ECP, condoms, ORS, Vit A are available at the facility but zinc tablets are not available at the facility.
- Haemoglobinometer, Blood sugar testing kits, BP apparatus, stethoscope, adult and infant/newborn weighing machine are available at the facility.
- MCH register, Eligible couple register, stock register, village register and MCP cards are available at the facility.
- VHND session plan was observed and activities are being carried out regularly.
- Colour coded dust bins are available at the facility but segregation of waste in colour coded bins are not as per bio medical waste norms.
- JSSK entitlements were displayed but JSY entitlement board was not displayed at the sub centre.
- Citizen's charter is displayed at the facility.
- Complaint / suggestion box are available at the sub centre.
- Cash book and other relevant registers - like stock registers are maintained. There are various petty expenses made by the ANM.

## **PHC K.B Pora:-**

PHC is K.B Pora is easily accessible from nearest road head and is functioning in govt. building as 24x7 PHC, there are separate male and female wards, catchment population of the area are 7013 and total villages are 3. Health facility is easily accessible from the nearest road head.

### **Human Resource:-**

<b>S.No.</b>	<b>Category</b>	<b>Numbers</b>	<b>Remarks if any</b>
1	Medical Officers	3	1NHM, 1 AYUSH,1 Dental surgeon
2	SNs/GNMs	1	NHM
3	ANM	1	
4	Lab technicians	1	NHM
5	Pharmacist	1	
6	LHV	1	
7	Orderly/sweeper	2	
8	Driver	1	

### **1. Reproductive Health**

#### ***Availability of family planning services:***

- Terminal methods are not available at the facility.
- IUCD, OC Pills, EC Pills and condoms are available at the facility.
- Pregnancy Testing Kits (Nischay Kits) were available at PHC.

### **2. Maternal Health**

#### **➤ *LABOUR ROOM:***

- Essential drugs like Inj. Oxytocin; Inj. Mag. Sulphate, Tab. Misoprostol were found available at PHC and were kept in labelled emergency drug tray.
- Antibiotics like Ampicillin, Gentamicin, Ceftriaxone are available and are being purchased out of JSSK funds.
- IFA tablets are not available.
- MCP cards are available at the facility

- HB meter, blood sugar testing kits and urine albumin sugar testing kits were available and functional.
- Labour room protocols were found displayed.
- Colour coded bins were available, but segregation and disposal of BMW was very poor.

➤ **JSY:**

- JSY benefits are being given through A/C Payee Cheque only. However, JSY beneficiary list was not displayed in the facility.

➤ **JSSK:**

- Free drugs and consumables; free diagnostics are being provided to beneficiaries. Drugs under JSSK are procured locally.
- Diet/ Drug Register and referral Transport register was maintained.

### 3. **Newborn Health**

➤ **NBCC:**

The NBCC is established at PHC having 1 radiant warmers, but NBCC register is not maintained.

- Skills of staff nurses posted in Labour Room are lacking in providing essential newborn care & essential Intra-partum care to newborns & mothers respectively.

### 4. **Child Health**

➤ **AVAILABILITY OF ORS, ZINC AND VITAMIN A:**

- ORS and Vitamin A are available at PHC but Zinc Sulphate Tabs were not available. Vitamin A has been procured from untied funds from the approved dealer at the approved rate.
- Syrup Salbutamol and Salbutamol nebulising solutions were not available at PHC.

➤ **IMMUNIZATION**

- All the vaccines as per the immunization schedule are being given to newborns and children. Zero dose OPV, Hep. B is given at birth.
- ILR and DF are available and functional. Temperature chart was found available.
- MCTS registers were available and updated in the hospital.
- Immunization schedule was found displayed in the facility.

**5. Adolescent Health**

- Tablet Albendazole are not available at the PHC.
- Condoms are available but sanitary napkins are not available at the PHC.

**6. IEC Material**

- JSY benefit board, JSSK entitlement board, and Immunization schedule was displayed.
- Citizen charter was well displayed.

**Service delivery of last two quarters:-**

S.No	Service Utilization Parameters	Q1 (Oct-Dec2014)	Q2(Jan-March2015)
1	OPD	2739	3239
2	IPD	14	56
3	Total deliveries Conducted	9	7
4	No.of IUCD insertions	6	12
5	No.of pregnant women's referred	0	21
6	No. of children's fully immunized	56	49
7	No. of children's given Vit A	43	23
8	Infant deaths	0	0
9	Maternal deaths	0	0

## **CHC DH PORA:-**

CHC DH Pora is located in govt. building with inadequate space and is easily accessible from nearest road head. Electricity and 24x7 water supply are available at the CHC, catchment population of the area is 104770.

### **1. Reproductive Health**

#### ***Availability of family planning services:***

- Tubectomy is being conducted at CHC.
- IUCD, OC Pills, EC Pills and condoms are available at CHC.
- Pregnancy Testing Kits (Nischay) were available at CHC.

### **2. Maternal Health**

#### **➤ LABOUR ROOM:**

- Labour room was not well maintained. Labour table was not neat and clean.
- Labour room protocols were displayed.
- Colour coded bins were available, but segregation of BMW was very poor.
- Essential drugs like Inj. Oxytocin; Inj. Mag. Sulphate, Tab. Misoprostol were available at CHC, but there was no drug tray.
- Antibiotics like Ampicillin, Gentamicin, Ceftriaxone were available.
- IFA tablets are available. However, IFA syrup are not available at CHC.
- MCP cards are available at CHC but the staff lacks skill in its proper utilization.
- Suction apparatus, oxygen cylinder are available at the CHC
- HB meter, blood sugar testing kits and urine albumin sugar testing kits were available and functional. HBsAg, HIV tests of JSSK beneficiaries are being carried out regularly.

#### **➤ JSY:**

- JSY benefits are being given through A/C Payee Cheque only. However, JSY beneficiary list is not displayed at CHC, but is available with BAM DH Pora.

#### **➤ JSSK:**

- Free drugs and consumables; free diagnostics are being provided to beneficiaries.
- Diet Register/ Drug Register and referral Transport register was maintained but needs improvement.
- Drugs have been procured under JSSK.

### 3. **Newborn Health**

#### ➤ **NBCC:**

The NBCC is established at CHC, but NBCC register is not maintained. Oxygen cylinder was available in the Labour room

- Skills of staff nurses posted in Labour Room are lacking in providing essential newborn care & essential Intra-partum care to newborns & mothers respectively.

### 4. **Child Health**

#### ➤ **AVAILABILITY OF ORS, ZINC AND VITAMIN A:**

- ORS and Vitamin A are available at CHC, but Zinc Sulphate Tabs were not available.
- Syrup Salbutamol and Salbutamol nebulizing solutions were not available at CHC DH

#### ➤ **IMMUNIZATION**

- All the vaccines as per the immunization schedule are being given to newborns and children.
- ILR and DF are available and functional. Temperature chart was found available.
- MCTS registers were available and updated in the hospital.
- Immunization schedule was found displayed in the facility.

### 5. **Adolescent Health**

- Tablet Albendazole was not available at the CHC.
- Family planning counselling is being done at the CHC.
- Condoms and sanitary napkins are available at the CHC.

### 6. **Equipment's:-**

- Functional BP apparatus and stethoscope are available.
- Sterilized delivery sets are available at the CHC.
- Neonatal, Paediatric and adult resuscitation kit are available at the CHC.
- ILR and Deep freezer are available and functional.
- Needle cutters are available at the CHC.



**7. IEC Material:-**

- JSY benefit board, JSSK entitlement board, PC&PNDT board and Immunization schedule was displayed. However, JSSK entitlement board was old one and was not updated
- Citizen charter was well displayed.
- Board on ASHA incentives was are displayed.

**Service delivery of last two quarters:-**

S.No	Service Utilization Parameters	Q1 (Oct-Dec2014)	Q2(Jan-March2015)
1	OPD	8562	11442
2	IPD	519	924
3	Total deliveries Conducted	108	120
4	No.of IUCD insertions	14	7
5	No.of pregnant women's referred	0	0
6	No. of children's fully immunized	45	48
7	No. of children's given Vit A	45	68
8	Infant deaths	0	0
9	Maternal deaths	0	0

**Sub Centre Sopat:-**

- Sub Centre is located near a main habitation and is functioning in rented building but is without electricity and water supply.
- Catchment population of the area is 4417 and total villages under this sub centre are 4.
- HMIS formats are filled properly.
- IFA tablets and IFA syrup with dispenser are not available at the facility.
- Immunizations sessions are being conducted on Wednesdays.
- OCP, ECP, condoms, ORS, Vit A are available at the facility but zinc tablets are not available at the facility.
- Needle cutter was not functional.
- Haemoglobinometer, Blood sugar testing kits, BP apparatus, stethoscope, adult and infant/newborn weighing machine are available at the facility.
- MCH register, Eligible couple register, stock register, village register
- MCP cards are available at the facility.
- VHND session plan was observed and activities are being carried out regularly.
- Colour coded dust bins are available at the facility but segregation of waste in colour coded bins are not as per bio medical waste norms.
- JSY and JSSK entitlements were displayed at the sub centre.

- Citizen's charter is displayed at the facility.
- Complaint / suggestion box are available at the sub centre.
- Cash book and other relevant registers - like stock registers are maintained.

#### **Human Resource:-**

S. No	Human Resource	Numbers
1	ANM	1
2	2 <sup>nd</sup> ANM	1
3	MPW-Male	0
4	Sweeper/Helper	1

#### **PHC DEVSAR:-**

PHC Devsar is functioning in govt. building as 24x7 PHC with an average of 10 deliveries/ month. It is a functional delivery point. PHC is easily accessible from nearest road head, electricity with power back up and 24x7 water supply are available at the PHC. Separate male and female wards are not available at the PHC. Complaint/suggestion box are available at the PHC. Deliveries are being conducted at the PHC.

#### **Human Resource:-**

S.No.	Category	Numbers	Remarks if any
1	Medical Officers	5	2NHM, 2 regular and 1 Dental surgeons.
2	SNs/GNMs	2	NHM
3	ANM	2	
4	Lab technicians	2	
5	Pharmacist	4	1ISM
6	LHV	Nil	

#### 1. **Reproductive Health**

##### ***Availability of family planning services:***

- Terminal methods are not available at the facility.
- IUCD, OC Pills, EC Pills and condoms are available at the facility.

- Pregnancy Testing Kits (Nischay Kits) were available at PHC.
- Sanitary napkins are available at the PHC.

## 2 **Maternal Health**

### ➤ **LABOUR ROOM:**

- Essential drugs like Inj. Oxytocin; Inj. Mag. Sulphate, Tab. Misoprostol were found available at PHC and were kept in labelled emergency drug tray.
- Antibiotics like Ampicillin, Gentamicin, Ceftriaxone are available and are being purchased out of JSSK funds.
- IFA tablets are not available at the PHC
- MCP cards are available at the facility.
- HB meter, blood sugar testing kits and urine albumin sugar testing kits were available and functional.
- Labour room protocols were found displayed.
  - Colour coded bins were available, but segregation and disposal of BMW was very poor.
- Suction apparatus and oxygen cylinder are available in the labour room.

### ➤ **JSY:**

- JSY benefits are being given through A/C Payee Cheque only. However, JSY beneficiary list was not displayed in the facility.

### ➤ **JSSK:**

- Free drugs and consumables; free diagnostics are being provided to beneficiaries. Drugs under JSSK are procured locally and given to LR Staff.
- Diet/ Drug Register and referral Transport register was maintained.

## 3. **Newborn Health**

### **NBCC:**

- The NBCC is established at PHC Devsar, but NBCC register is not maintained. Tray for NBCC was well maintained. Blankets (small) have been purchased from operational cost of NBCC which are given to the newborns.
- Skills of staff nurses posted in Labour Room are lacking in providing essential newborn care & essential Intra-partum care to newborns & mothers respectively.

## 4. **Child Health**

### ➤ **AVAILABILITY OF ORS, ZINC AND VITAMIN A:**

- ORS and Vitamin A are available at PHC but Zinc Sulphate Tabs were not available. Vitamin A has been procured from untied funds from the approved dealer at the approved rate.

- Syrup Salbutamol and Salbutamol nebulising solutions were not available at PHC.

➤ **IMMUNIZATION**

- All the vaccines as per the immunization schedule are being given to newborns and children. Zero dose OPV, Hep. B is given at birth.
- ILR and DF are available and functional. Temperature chart was found available.
- MCTS registers were available and updated in the hospital.
- Immunization schedule was found displayed in the facility.

**5. Adolescent Health:-**

- Tablet Albendazole is not available at the PHC.
- Family planning are being done at the facility.

**6. Equipment's:-**

- BP apparatus and stethoscope are available at the PHC.
- Sterilised delivery sets are available at the sub centre.
- Functional weighing machine (adult and neonate) are available at the PHC.
- ILR and Deep freezer are available at the PHC.

**7. IEC Material:-**

- JSY benefit board, JSSK entitlement board, ASHA incentives, PC&PNDT board are available at the PHC.
- Immunization schedule was displayed.
- Citizen charter was well displayed.

**Service delivery of last two quarters:-**

S.No	Service Utilization Parameters	Q1 (Oct-Dec2014)	Q2(Jan-March2015)
1	OPD	2709	2403
2	IPD	84	46
3	Total deliveries Conducted	20	16
4	No.of pregnant women given IFA	34	32
5	No.of pregnant women's referred	7	19
6	No. of children's fully immunized	38	44
7	No. of children's given Vit A	38	44
8	Infant deaths	0	0
9	Maternal deaths	0	0

### **Sub Centre Hablsh:-**

- Sub Centre is located near a main habitation and is functioning in Govt. building but is without electricity and water supply.
- HMIS formats were filled properly.
- IFA tablets and IFA syrup with dispenser are not available at the facility.
- Immunizations sessions are being conducted on Wednesdays.
- OCP, ECP, condoms, Vit A are available at the facility but zinc tablets and ORS are not available at the facility.
- Haemoglobinometer, Blood sugar testing kits, BP apparatus, stethoscope, adult and infant/newborn weighing machine are available at the facility.
- MCH register, Eligible couple register, stock register, village register and MCP cards are available at the facility.
- VHND session plan was observed and activities are being carried out regularly.
- Colour coded dust bins are available at the facility but segregation of waste in colour coded bins are not as per bio medical waste norms.
- JSSK entitlements were displayed but JSY entitlement board was not displayed at the sub centre.
- Citizen's charter is displayed at the facility.
- Complaint / suggestion box are available at the sub centre.
- Cash book and other relevant registers - like stock registers are maintained. There are various petty expenses made by the ANM.

### **Human Resource:**

<b>S. No</b>	<b>Human Resource</b>	<b>Numbers</b>
1	ANM	1
2	2 <sup>nd</sup> ANM	1
3	MPW-Male	Nil
4	Sweeper/Helper	1

## **PHC KILAM:-**

PHC Kilam is functioning in govt. building as 24x7 PHC with an average of 1-2 deliveries/ month. Health facility is easily accessible from nearest road head, there are separate male and female wards available. Catchment population of the area is 5263 and total villages are 3.

### **Human Resource:-**

<b>S.No.</b>	<b>Category</b>	<b>Numbers</b>	<b>Remarks if any</b>
1	Medical Officers	5	1 Dental Surgeon
2	SNs/GNMs	5	
3	ANM	1	
4	Lab technicians	1	
5	Pharmacist	4	
6	LHV	1	

### **1. Reproductive Health**

#### ***Availability of family planning services:***

- Terminal methods are not available at the facility.
- OC Pills, EC Pills and condoms are available at the facility.
- IUCD are not available at the facility.
- ORS Packets are available at the PHC.
- Pregnancy Testing Kits (Nischay Kits) were available at PHC.

### **2. Maternal Health**

#### **➤ LABOUR ROOM:**

- Essential drugs like Inj. Oxytocin; Inj. Mag. Sulphate, Tab. Misoprostol were found available at PHC and were kept in labelled emergency drug tray.
- Antibiotics like Ampicillin, Gentamicin, Ceftriaxone are available and are being purchased out of JSSK funds.
- IFA tablets are not available at the PHC.
- MCP cards are available at the facility.
- HB meter, blood sugar testing kits and urine albumin sugar testing kits were available and functional.

- Labour room protocols were found displayed.
  - Colour coded bins were available, but segregation and disposal of BMW was very poor.
- **JSY:**
- JSY benefits are being given through A/C Payee Cheque only. However, JSY beneficiary list was not displayed in the facility.
- **JSSK:**
- Free drugs and consumables; free diagnostics are being provided to beneficiaries. Drugs under JSSK are procured locally.
  - Diet/ Drug Register and referral Transport register was maintained.

### 3. **Newborn Health**

- **NBCC:**
- The NBCC is established at PHC Kilam radiant warmers is in place and functional but NBCC register is not maintained.
- Skills of staff nurses posted in Labour Room are lacking in providing essential newborn care & essential Intra-partum care to newborns & mothers respectively.

### 4. **Child Health**

- **AVAILABILITY OF ORS, ZINC AND VITAMIN A:**
- ORS and Vitamin A are available at PHC but Zinc Sulphate Tabs were not available. Vitamin A has been procured from untied funds from the approved dealer at the approved rate.
  - Syrup Salbutamol and Salbutamol nebulising solutions were not available at PHC.
- **IMMUNIZATION**
- All the vaccines as per the immunization schedule are being given to newborns and children. Zero dose OPV, Hep. B is given at birth.
  - ILR and DF are available and functional. Temperature chart was found available.
  - MCTS registers were available and updated in the hospital.
  - Latest immunization schedule was found displayed in the facility.

## 5. Adolescent Health

- Tablet Albendazole is not available at the PHC.
- Condoms and sanitary napkins are available at the facility.

## 6. IEC Material

- JSY benefit board, JSSK entitlement board, ASHA incentives, PC&PNDT board and Immunization schedule was displayed.
- Citizen charter was well displayed.

### Service delivery of last two quarters:

S.No	Service Utilization Parameters	Q1 (Oct-Dec2014)	Q2(Jan-March2015)
1	OPD	495	649
2	IPD	26	31
3	Total deliveries Conducted	0	0
4	No.of pregnant women given IFA	16	18
5	No.of pregnant women's referred	4	6
6	No. of children's fully immunized	18	33
7	No. of children's given Vit A	32	61
8	Infant deaths	0	0
9	Maternal deaths	0	0

### Sub Centre Bonigam:-

- Sub Centre is located in govt. building but without water supply and electricity.
- Sub centre is located near a main habitation.
- Catchment population of the area is 5200 and total villages are 7.
- All the registers were maintained properly.
- HMIS formats were filled properly.
- IFA tablets were available.
- Immunizations sessions are being conducted on Wednesdays.
- ORS and zinc tablets are not available at the sub centre.
- Colour coded dust bins are available at the sub centre.
- OCP, ECP are available at the sub centre.
- Cash book and other relevant registers - like stock registers are maintained. There are various petty expenses made by the ANM.



## **CHC QAZIGUND:-**

CHC Qazigund is functioning in Govt building with the facility of electricity, water and functional toilets. Health facility is easily accessible from nearest road head. Deliveries are being conducted at the CHC. Facilities of separate male and female wards are available at the CHC, complaint/ suggestion box are available at the CHC.

### **Human Resource:-**

<b>S.No.</b>	<b>Category</b>	<b>Numbers</b>	<b>Remarks if any</b>
1	Medical Officers	10	
2	SNs/GNMs	6	
3	ANM	0	
4	Lab technicians	3	
5	Pharmacist	5	
6	LHV	0	
7	Others	21	

### **1. Reproductive Health**

#### ***Availability of family planning services:***

- Tubectomy is being conducted at CHC Qazigund. However, services of NSV are not available.
- IUCD, OC Pills, and condoms are available at CHC Qazigund. However, EC Pills are not available.
- Pregnancy Testing Kits were available at CHC.
- Family Planning counseling is done at the CHC

### **2. Maternal Health**

#### **➤ LABOUR ROOM:**

- Essential drugs like Inj. Oxytocin; Inj. Mag. Sulphate, Tab. Misoprostol were available at CHC Qazigund and were kept in labelled tray.
- Antibiotics like Ampicillin, Gentamicin, and Ceftriaxone are available and are being purchased out of JSSK funds.
- IFA tablets are not available at the CHC.
- MCP cards are available at CHC Qazigund
- HB meter, blood sugar testing kits and urine albumin sugar testing kits were available and functional.

- Labour room protocols were found displayed. Colour coded bins were available, but segregation of BMW was very poor.
  - Suction apparatus and oxygen supply are available in the labour room
- **JSY:**
- JSY benefits are being given through A/C Payee Cheque only. However, JSY beneficiary list is not displayed at CHC Qazigund, but is available with dealing assistant and is being submitted to BAM Qazigund every month.
- **JSSK:**
- Free drugs and consumables; free diagnostics are being provided to beneficiaries.
  - Diet Register/ Drug Register and referral Transport register was maintained but needs improvement and was brought into the notice of dealing assistant and Medical Superintendent..

### **3. Newborn Health**

➤ **NBCC:**

The NBCC is functional at CHC Qazigund, but NBCC register is not maintained.

➤ **NBSU:**

NBSU is established but non-functional at CHC Qazigund.

- Skills of staff nurses posted in Labour Room are lacking in providing essential newborn care & essential Intra-partum care to newborns & mothers respectively.

### **4. Child Health**

➤ **AVAILABILITY OF ORS, ZINC AND VITAMIN A:**

- ORS and Vitamin A are available at CHC Qazigund but Zinc Sulphate Tabs were not available.
- Syrup Salbutamol and Salbutamol nebulising solutions were available at CHC Qazigund.

➤ **IMMUNIZATION**

- MCTS registers were available in the hospital.
- All vaccines as per the immunization schedule are given to newborn and childrens.
- Immunization schedule was found displayed in the facility.

### **5. Adolescent Health**

- Tablet Albendazole is not available at the CHC.
- IFA tablets are not available at the CHC.

## 6. IEC Material

- JSY benefit board, JSSK entitlement board, PC&PNDT board and Immunization schedule was displayed. However, JSSK entitlement board was old one and was not updated, which has been communicated to Medical Superintendent.
- Citizen charter was well displayed.
- List of available EDL was also displayed.

### **Service delivery of last two quarters:-**

S.No	Service Utilization Parameters	Q1 (Oct- Dec 2014)	Q2(Jan-March 2015)
4	No. of Pregnant women given IFA	0	0
5	Total deliveries Conducted (normal)	11	15
6	No. of Pregnant women referred	26	16
7	Number of IUCD insertions	3	3
8	No. of childrens fully immunized	0	0
9	No. of childrens given ORS + zinc	0	0
10	No .of childrens given Vit A	0	0

### **Sub Centre Mirbazar:-**

- Sub Centre is located in a rented building, near a main habitation and is without water supply and electricity.
- Catchment population of the area is 6174 and total villages are 7
- Cleanliness in the facility was good.
- All the registers were maintained properly.
- HMIS formats were filled properly.
- IFA tablets were available.
- Immunizations sessions are being conducted on Wednesdays. Due list was available at the Subcentre.
- VHND session plan was observed and activities are being carried out regularly.
- ORS and zinc are not available at the sub centre.
- Colour coded dust bins are available at the sub centre.
- BP apparatus, stethoscope, weighing machine are available at the sub centre.
- Cash book and other relevant registers - like stock registers are maintained
- IEC of various NRHM programmes & schemes was displayed.

### **Human Resource:-**

<b>S. No</b>	<b>Human Resource</b>	<b>Numbers</b>
1	ANM	2
2	2 <sup>nd</sup> ANM	0
3	MPW-Male	Nil
4	Sweeper/Helper	1

### **PHC QAZIGUND:-**

PHC Qazigund is functioning as Block PHC with Block Medical Officer, being the overall in-charge of the PHC. It is located close to CHC Qazigund. Most of the deliveries are conducted at PHC. Health facility is easily accessible from nearest road head and is functioning in Govt. building. Catchment population of the area is 4484 and total villages are 7.

### **Human Resource:-**

<b>S.No.</b>	<b>Category</b>	<b>Numbers</b>	<b>Remarks if any</b>
1	Medical Officers	7	
2	SNs/GNMs	3	
3	ANM	3	
4	Lab technicians	3	
5	Pharmacist	8	1ISM
6	LHV	Nil	

### **1. Reproductive Health**

#### ***Availability of family planning services:***

- Terminal methods of FP are not available at the PHC.
- IUCD, OC Pills, EC Pills and condoms are available at PHC Qazigund.
- Pregnancy Testing Kits were available at PHC.
- Family planning counseling are being done at the PHC

## 2. Maternal Health

### ➤ LABOUR ROOM:

- Essential drugs like Inj. Oxytocin; Inj. Mag. Sulphate, Tab. Misoprostol were found available at PHC Qazigund and were kept in labelled emergency drug tray.
- Antibiotics like Ampicillin, Gentamicin, Ceftriaxone are available and are being purchased out of JSSK funds.
- IFA tablets are available.
- MCP cards are available at PHC Qazigund but the staff lacks skill in its proper utilization and are filled with incomplete information.
- HB meter, blood sugar testing kits and urine albumin sugar testing kits were available and functional.
- Labour room was not neat & clean
- Labour room protocols are displayed.
- Colour coded bins were available, but segregation and disposal of BMW was very poor.

### ➤ JSY:

- JSY benefits are being given through A/C Payee Cheque only. However, JSY beneficiary list is not displayed at PHC Qazigund,

### ➤ JSSK:

- Free drugs and consumables; free diagnostics are being provided to beneficiaries.
- Diet Register/ Drug Register and referral Transport register was well maintained.

## 3. Newborn Health

### ➤ NBCC:

The NBCC is functional at PHC Qazigund, but NBCC register is not maintained. Radiant warmer was available at the PHC.

- ### ➤
- Skills of staff nurses posted in Labour Room are lacking in providing essential newborn care & essential Intra-partum care to newborns & mothers respectively.

## 4. Child Health

### ➤ AVAILABILITY OF ORS, ZINC AND VITAMIN A:

- Vitamin A are available at PHC Qazigund but Zinc Sulphate Tabs were not available. Syrup Salbutamol and Salbutamol nebulising solutions were not available at PHC Qazigund.
- ORS are not available at the PHC.

➤ **IMMUNIZATION**

- All the vaccines as per the immunization schedule are being given to newborns and children.
- ILR and DF are available and functional. Temperature chart was found available.
- MCTS registers were available and updated in the hospital.
- Immunization schedule was found displayed in the facility.

**5. Adolescent Health**

- Tablet Albendazole was found available at the PHC.
- Condoms and sanitary napkins are available at the PHC.

**6. IEC MATERIAL**

- JSY benefit board, JSSK entitlement board, ASHA incentives, PC&PNDT board and Immunization schedule was displayed. However, JSSK entitlement board was old one and was not updated.
- Citizen charter was well displayed.

**Service delivery of last two quarters:-**

S.No	Service Utilization Parameters	Q1 (Oct- Dec 2014)	Q2(Jan-March 2015)
1	OPD	16483	14434
2	IPD	444	288
3	No. of Pregnant women given IFA	29	24
5	Total deliveries Conducted (normal)	80	86
6	No. of Pregnant women referred	15	21
7	Number of IUCD insertions	27	32
8	No. of childrens fully immunized	18	44
9	No. of childrens given ORS + zinc	0	0
10	No .of childrens given Vit A	45	70

*Submitted for your kind perusal and necessary action*

**Dr Aadil Bashir**  
**APM, ASHA NHM, J&K**