Sub: Tour Report of Mr. Junaid Ahmad Zaroo, Assistant Programme Manager, Trainings.

In compliance to order no. 202 of 2015 dated 31-03-2015, block wise supportive supervision of district Jammu and Ramban was carried out by the State team as mentioned above w.e.f. 6th to 8th April, 2015. The major findings are as below:

District :- Jammu Block Pallanwala (PHC Pallanwalla)

Major Observation –

Reproductive Health:-

- 1. Availability of Family Planning Services:-
- 2. OCP, EC pills and IUCD are available at institutions.
- 3. IFA Tablets were available at the hospital.
- 4. Drugs were available at the hospital.

Maternal Health:-

- 1. The labour room was clean.
- 2. The JSY is paid to the patients and ASHAs.
- 3. The labour room protocols were displayed in labour room.
- 4. Inj Oxytocin, Labelled emergency tray, Antibiotics were available
- 5. The diet under JSSK was not been provided to the patients.
- 6. The drugs available in the hospital under JSSK are available.
- 7. On interaction with the beneficiary, who was just 3 KM away from institution had delivered at home.

Child Health:-

1. Vitamin A and ORS was available in the institution.

ASHA Program -

- 1. Meeting with ASHA Facilitators & few ASHAs of the block Pallanwala was conducted in presence of Block ASHA Coordinator, BPMU staff to get the insights of the ASHA programme.
- 2. ASHA Facilitators conduct cluster meeting on 10th of every month and at fix place. (PHC/ SC)
- 3. Cluster meeting of ASHAs with ASHA Facilitators is being done monthly as per the guidelines.

- 4. Block Pallanwala has the permissibility of 92 ASHAs out of which 92 are in position and trained in module I-V.
- 5. Assured amount is not disbursed to the ASHAs due to non submission of related documents.
- 6. It was observed that the amount for the uniforms have been disbursed to 83 ASHAs only as rest of the ASHAs is not working from last one year.
- 7. ASHA drug kit & HBNC Kits are not available in the block.
- 8. Block ASHA Coordinator and ASHA facilitators have not been paid incentives.
- 9. At Block Level no monthly meeting of ASHAs take place. It has been observed only 5-6 ASHAs attend the meeting.
- 10. 74 VHSNCs accounts have been opened and money was transferred to their accounts.
- 11. It has been observed that Block ASHA coordinator is not aware about all the activities under assured amount paid to the ASHAs.
- 12.On having interaction with the beneficiary, who was just 3 KM away from the PHC has been delivered at home. On interaction with her, she has not met ASHA till date.

E. Other –

1. Salaries have been disbursed to all the employees under NHM till February 2015.

Sub Centre Palatan:-

The following observations are as follows:-

- 1. It is govt. building.
- 2. The records of MCTS were maintained properly.
- 3. The IDs were given to all the beneficiaries, who were registered at the facility.
- 4. Village wise register was also maintained.
- 5. Nischey Kits were available.
- 6. OCP, Condoms available at the centre.
- 7. Vitamin A and ORS available at the centre
- 8. IFA tablets were available at the sub centre.
- 9. The plan of immunization schedule was available at the institution.

DISTRICT:- RAMBAN

Block:-Banihal

Facility: CHC Banihal

Major Observation –

Reproductive Health:-

- 1. Availability of Family Planning Services:-
- 2. OCP, EC pills and IUCD are available at institutrion.
- 3. IFA Tablets were available at the hospital.
- 4. Drugs were available at the .

Maternal Health:-

- 1. The labour room was clean.
- 2. The JSY is paid to the patients and ASHAs.
- 3. The labour room protocols were displayed in labour room.
- 4. Inj Oxytocin, Labelled emergency tray, Antibiotics were available
- 5. The local diet under JSSK was being made available to the patients.
- 6. The drugs available in the hospital under JSSK are made available to the patients.

Newborn Care:-

- 1. NBCC was functional.
- 2. The NBCC was not clean and the register was not maintained properly.

ASHA Program -

Major discussion and observation points –

- 1. Meeting with ASHA Facilitators of the block Banihal was conducted in presence of DAC, DPM, BAC, BPMU staff.
- 2. ASHA Facilitators conduct cluster meeting on 12th of every month and at fix place. (PHC/ SC)
- 3. Cluster meeting of ASHAs with ASHA Facilitators is being done monthly as per the guidelines.
- 4. Monthly meeting of ASHAs is done zone wise due to difficult terrains.
- 5. Block Banihal has the permissibility of 95 ASHAs & all are in position and trained in module I-V.
- 6. All the related documents of Work Done by ASHA are kept with the ASHAs but their work done is maintained by ASHA facilitators which are signed by him/her for the authentication of the work done by the ASHAs.

- 7. The District ASHA Coordinator has not been able to explain all the BACs and AFs in their monthly meetings how to maintain records of each activity. The guidelines for the District ASHA coordinator, Block ASHA Coordinator and ASHA facilitators were provided to him onspot However, some payments on account of Office Expenses & Mobility support to Block ASHA Coordinators and ASHA facilitators is still pending due to non-submission of related documents.
- 8. 45 HBNC Kits are available in the block but no torches are in the kits.
- 9. Reporting format for ASHA facilitator is not in regular supply and more over ASHA has to get the photocopies of HBNC Home visit etc. formats on their own.
- 10. Block ASHA Coordinator and ASHA Facilitators are aware about the assured amount and have made visits to different ASHAs.

Sub Centre:- Kaskoot

The following observations are as follows:-

- 1. It is govt. building and well maintained.
- 2. The records of MCTS were maintained properly.
- 3. The IDs were given to all the beneficiaries, who were registered at the facility.
- 4. Village wise register was also maintained.
- 5. Nischey Kits were available.
- 6. OCP, Condoms available at the centre.
- 7. IFA tablets were available at the sub centre.
- 8. The plan of immunization schedule was available at the institution.
- 9. ASHAs who falls under this sub centre were interacted and discussion on their incentives takes place. ASHAs have maintained all the records properly. They all were well aware about assured and other incentives. They have not got mobile reimbursement as their bills are more than their entitlement.

Sub Centre:- Tether

The following observations are as follows:-

- 1. It is govt. building and well maintained.
- 2. The records of MCTS were maintained properly.
- 3. The IDs were given to all the beneficiaries, who were registered at the facility.
- 4. Village wise register was also maintained.
- 5. Nischey Kits were available.
- 6. OCP, Condoms available at the centre.
- 7. IFA tablets were available at the sub centre.
- 8. The plan of immunization schedule was available at the institution.
- 9. ASHAs who falls under this sub centre were interacted and discussion on their incentives takes place. ASHAs have maintained all the records properly. They all were well aware about assured and other incentives. They have not got mobile reimbursement as their bills are more than their entitlement.

Mr. Junaid Ahmad APM, NHM J&K